



Query	Check	
Refrigerator does not run and the light does not work	Make sure the refrigerator is plugged in securely	
	Check for a blown fuse or tripped circuit breaker	
	Test the power outlet for current	
	Inspect the electrical cord for damage	
	Eliminate use of an extension cord, if any is being used	
	Check the outlet voltage	
	Refrigerator does not run but the light works	Check the temperature setting
		Make certain there is a three inch space outside of the refrigerator between the walls and the back and sides and at least a one inch gap above, to allow for air flow
		Clean the condenser coils
Unplug the refrigerator, wait two hours and plug it in. If you hear it running, a problem is causing the compressor to overheat		
Test the temperature control		
Test the evaporator fan		
Test the defrost timer		
Test the compressor relay		
Test the overload protector		



	Test the compressor motor
Refrigerator light does not work	Replace the bulb
	Test the door switch
Refrigerator or freezer is not cold enough	Check the temperature setting
	Assure that there is enough room for air flow in the refrigerator or freezer
	Check for air flow restrictions in vents
	Test the temperature control (open door and check temp)
	Clean the condenser coils
	Check the door seals
	Test the door switch
	Test the evaporator fan
	Check for a clogged drain tube
Refrigerator or freezer is too cold	Check the temperature setting
	Test the temperature control
Refrigerator is noisy or makes strange sounds	Hissing and popping is normal on frost free refrigerators, it is the defrost heater
	Check that the refrigerator is level
	Check the drain pan



	Check the condenser fan
	Check the evaporator fan
	Inspect the compressor mounts
Refrigerator runs continuously	Defrost the freezer
	Clean the condenser coils
	Check the door seals
	Test the door switch
	If you recently adjusted the temperature control, loaded the refrigerator or are in a humid location, it is not uncommon for a refrigerator to run for 24 hours or more before getting cool.
Refrigerator starts and stops frequently	Clean the condenser coils
	Check the outlet voltage
	Test the condenser fan
	Test the compressor relay
	Test the overload protector
	Test the compressor motor
Freezer does not defrost automatically	Test the defrost function
Refrigerator has an unpleasant odour	Clean refrigerator interior with a solution of hot water and baking soda



	Clean the door seals
Water on floor outside of refrigerator	Check the drain pan
	Check that the refrigerator is level.
Water inside the refrigerator	Clean the drain tube
	Check that the refrigerator is level